

## Access Statement

At Bristol Rovers Football Club (BRFC) we welcome everyone regardless of their background and comply with the Equality Act 2010. We are committed to a policy of equality, inclusivity and accessibility for all, recognising the diverse nature of all fans, players, staff and visitors. At BRFC we accept the social model of disability and that people are not a homogenous group; we are all individuals with needs, requirements and aspirations.

Accessibility is both the physical and attitudinal, we aim to provide a safe and welcoming environment which is intuitive to use.

In April 2017, we formed the Bristol Rovers Football Club Disabled Supporters Association (BRFC DSA) who work with the Rovers management to address issues and concerns raised by members. The association is open to disabled supporters, their family, friends and companions. In April 2017 we also asked Level Playing Field (LPF) to complete an access audit and the club are now actioning much of the advice supplied to promote good access for all fans.

We have a dedicated Disabled Liaison Officer, Dave Parker, who assists with information relating to travel, entry and exiting the stadium and on match days he is supported by allocated safeguarding stewards for disabled people. For more information on disabled access or questions concerning ticketing please contact Dave on 07557443343 or email [daveparker@bristolrovers.co.uk](mailto:daveparker@bristolrovers.co.uk).

We currently have 26 dedicated wheelchair spaces where individuals, both home or away, can sit with other disabled supporters, their friends, family or companions. Furthermore, there are additional easy access and seating to suit those with ambulant disabilities; equipment is also being considered for those with sensory impairments.

The comfort and enjoyment of our supporters is paramount and we are undertaking a number of initiatives:

- Disability awareness training of staff.
- Seat allocations to suit those with specific needs.
- Commentary is fed to the local hospitals for those unable to make it to the match.
- BBC Radio Bristol provides commentary for all home matches.
- Concession rates for disabled supporters and free admission for their companions.
- An at-seat refreshments service for those who need it is also being considered.

We recognise that we need to improve further and with the help of the BRFC DSA, LPF and feedback from fans we will do so.

Further information will be made available with regular updates and details through our website